

Iowa Department of Human Services

Terry E. Branstad Governor Kim Reynolds Lt. Governor Charles M. Palmer Director

Date: 3/13/14

Melinda Campo 1751 E County Line Road Des Moines, IA 50320

Complaint Description: The Department received a complaint concerning the provider potentially exceeding allowable numbers for pre-school and younger age children.

Rule Basis: Findings considered in accordance to Rule(s) 110.4.

Findings: Unannounced spot check conducted on 3/13/14. Provider was within allowable number limits at the time of the spot check. She did admit to recently trying to help a family and did accept a part-time child. During that period she admitted she exceeded the allowable numbers for pre-school age children by one child for a three hour period. Services with that family have since terminated.

Resolution: I conducted a review of allowable numbers with provider and reviewed that ultimately it is her responsibility to remain within those limits regardless of trying to assist another family. With services terminated for the new family, I do not anticipate ongoing problems with provider being over allowable numbers. This will be monitored through future spot check visits.

Please contact me if you have any further questions.

Sincerely,

Earl Crow

Child Development Home Compliance Checks

DHS, Story County

(515) 268-7106